AMENDMENTS TO THE CLAIMS

1.   (currently amended)   A process for defining a learning solution, comprising the steps of:

providing a learning solution context as a circular diagram having specific radial width for zones and an inner circular area defining a ratio of formal to informal learning; and

~~aligning~~ defining the content of each of a plurality of solution components to align with said zones and circular area of said solution context.

2.   (cancelled)

3.   (previously amended)   The process of claim 1, wherein said zones represent types of interaction.

4.   (original)   The process of claim 1, wherein said solution components comprise purpose/outcomes, measurement, technology/infrastructure, resources, and process.

5.   (previously amended)   The process of claim 4, wherein said purpose is a business purpose comprising increasing sales or decreasing errors.

6.   (original)   The process of claim 4, wherein said outcomes comprises employee compliance with regulations, certification in a profession, or performing new procedures.

7. (original) The process of claim 4, wherein said measurement includes calculating a return on investment for learner performance.

8. (original) The process of claim 4, wherein said technology/infrastructure includes network, hardware, and software, for access and delivery of learning experiences.

9. (original) The process of claim 4, wherein said resources comprises processes for adapting source material from content and curriculum publishers, scheduling space and equipment, assigning trainers, locating mentors, or licensing software.

10. (original) The process of claim 4, wherein said process comprises new governance committees, incentives to encourage new behaviors, or responsibilities for updates.

11. (currently amended) A system for defining a learning solution, comprising:

a computer processor;

program means on said processor for providing a learning solution context as a circular diagram having specific radial width for zones and an inner circular area defining a ratio of formal to informal learning; and

program means on said processor for ~~aligning~~ <u>defining the content of each of</u> a plurality of solution components to <u>align with said zones and circular area of</u> said solution context.

12. (cancelled)

13. (previously amended) The system of claim 11, wherein said zones represent types of interaction.

14. (original) The system of claim 11, wherein said solution components comprise purpose/outcomes, measurement, technology/infrastructure, resources, and process.

15. (currently amended) A computer program product for instructing a processor to define a learning solution, said computer program product comprising:

a computer readable medium;

first program instruction means for providing a learning solution context as a circular diagram having specific radial width for zones and an inner circular area defining a ratio of formal to informal learning; and

second program instruction means for ~~aligning~~ <u>defining the content of each of</u> a plurality of solution components to <u>align with said zones and circular area of</u> said solution context; and wherein

both said program instruction means are recorded on said medium.

16. (cancelled)

17. (previously amended) The computer program product of claim 15, wherein said zones represent types of interaction.

18. (original) The computer program product of claim 15, wherein said solution components comprise purpose/outcomes, measurements, technology/infrastructure, resources, and process.